LOGICDATA
MOTION FOR YOUR LIFE

ABOUT

Who is LOGICDATA?
LOGICDATA is a technology company based in Austria and was founded in 1997. We develop mechatronic system solutions that bring motion to adjustable home and office furniture. LOGICDATA employs more than 300 people worldwide.

Why haven't I heard of you before?
LOGICDATA has been in the industry of adjustable bases for almost 10 years and has been working as a supplier to some of the biggest and best-known brands in this industry since then. We have now decided to introduce our first own adjustable base to the market and are very proud of the result, the SILVERstandard.

How do I know you make a quality product?
All our components and, of course, the finished products are intensively tested to meet the highest reliability standards. All parts fulfil industry requirements and are hand-picked to guarantee a finalized product of highest value and quality. Many of those components already satisfy customers all over the United States, as they are built into other state-of-the-art adjustable bases. Our SILVERstandard bases are tested at Intertek and certified according to UL962 standards.

SHOPPING

Do you have stores?
We do not have outlet stores. Please contact our customer service at **800-305-1925** for further information.

Does your SILVERstandard base come with a mattress?
No, our SILVERstandard base doesn't come with a mattress. You can use most innerspring, air, and foam mattresses.

Which size should I order?
Please make sure that you buy a SILVERstandard base in the same size as the mattress you intend to use. Typically, customers enjoy our Queen and King size bases the most.

What do I have to do to prepare for delivery?
Compared to other adjustable bases, SILVERstandard bases need much less clearance to fit into your bedroom or up the stairs. Simply remove your old bed and ensure there is enough space to accommodate the dimensions of your new SILVERstandard base.

PRODUCT

GENERAL

What are the dimensions of the SILVERstandard base? How much does it weigh?
You can find detailed information about dimensions and weight in the datasheet.

Is there a weight limit for my SILVERstandard base?
The recommended weight limit (including mattress and bedding) is 700 lbs evenly distributed across the bed. The head and foot sections of this product are not designed to individually support or lift this amount of weight. Avoid placing entire weight on head or foot section, especially when in elevated position. Exceeding the recommended weight restrictions could damage the product and void the warranty.

Is the SILVERstandard base certified?
All of our SILVERstandard bases are tested and certified according to UL962 standards by Intertek. We pride ourselves on providing the highest ratings in user safety and reliability.

Can I use the space underneath the SILVERstandard base as storage area?
The space underneath the bed is not needed for motors or electronics and can be used for storage by the user without interfering with the adjustability functions of the system.

What are the benefits of raising the foot of the base?
Elevating your legs and feet can reduce stress on your heart and ease back pain, while also increasing blood flow and circulation.

What are the benefits of raising the head of the base?
Elevating your head can reduce stress on your heart. It can also reduce snoring, sleep apnea, heartburn and acid reflux. It can alleviate toothache, neck and shoulder tension, headaches and congestion. Elevating your head improves digestion and breathing and helps deliver more oxygen to your blood. Apart from those positive effects on your body, elevating your head facilitates reading, working and watching TV while you are in your bed.

What is the zero-gravity position?
The zero-gravity position takes gravity off your spine and pressure off your heart and allows better blood flow throughout the body. Your back and your legs are slightly raised to achieve a position, where your feet and your heart are at the same level. This creates a sensation of weightlessness.

What is the anti-snore position?
In anti-snore position, the SILVERstandard base gently raises your head, which opens up nasal airway passages and helps prevent snoring.

What are the safety features of the SILVERstandard base?
The SILVERstandard base comes with several safety features to protect humans and pets. The Child Lock button locks the remote control to avoid children using the bed. All moving parts feature a Free Fall Design which reduces the risk of pinching body parts. The innovative Fabric Pinching Barrier of the SILVERstandard prevents entrapment of body parts in the kinematic parts of the bed.

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What does Wallhugging/Wallkeeping mean?

This innovative mechanism lets you glide back towards the wall behind you during lifting your head up. Staying close to the wall also keeps you close to your nightstand. This keeps you within reach of your favorite book, your remote control and your phone.

Can I change the height of my SILVERstandard base?

The legs of your SILVERstandard base allow for micro-adjustments of the bed height. They are designed to help you level the bed, however you can also adjust your bed height by almost 1 inch. Another possibility is using your SILVERstandard base without legs to reduce height. This does not interfere with the bed's functionality and allows for usage on slatted frames.

Where can I find the owner's manual for my SILVERstandard base?

You can find the manual in a plastic sleeve inside your platform package. You can also download it **here**.

What do I do if my SILVERstandard base/remote isn't working properly?

Please check the **troubleshooting guide** for further instructions.

How do I assemble my SILVERstandard base?

Assembly and set-up of the SILVERstandard base is very easy when you follow the instructions in the owner's manual and Quick Start Guide delivered with the bed. Assembly can take as little as 30 minutes. For more information, you can view our assembly instruction video **here**.

REMOTE CONTROL

Can I use my bed with more than one remote control?

Yes, you can connect multiple remote controls to one SILVERstandard base.

How do I pair my remote with the SILVERstandard base?

The remote control automatically pairs with your SILVERstandard base after you plug in the base and put batteries into the remote control.

How do I program the memory buttons on my remote?

To store a position, move the bed to the desired position and press the button where you want to store this position for at least 3 seconds.

How do I reset the zero-gravity and anti-snore positions?

To reset these pre-configured positions, press the Head Down and Foot Down buttons simultaneously for at least 15 seconds. After that, press any button except the Child Lock button until the bed moves to full flat position. After reaching the lowest position, the reset was successful.

What do I do if I lose my remote control?

We offer replacement parts, so you can purchase a replacement remote control directly from us. Please contact our customer service at **800-305-1925**. Please have your serial number and revision number ready, this will ensure we can provide the right remote control.

ACCESSORIES

Will my SILVERstandard base fit inside my existing bed frame?
All SILVERstandard bases are designed according to industry standard bed sizes. This means most standard headboards and footboards can easily be attached using connecting accessories, the base will also fit inside most bed frames.

Will I still need a bed frame?
No, you will not need a bed frame. You will use the SILVERstandard base instead. The base will raise your bed off the floor with its legs.

Will I still need a boxspring?
No, there is no need for a separate boxspring. Just place the mattress on top or your SILVERstandard base.

Do I need to buy a specific mattress to work with the SILVERstandard base?
SILVERstandard bases work with most innerspring, air, and foam mattresses. If you are shopping for a mattress, let your sales representative know that you are interested in an adjustable bed base or that you already have an adjustable bed and they will help you find an adjustable-friendly mattress to build your sleep system.

Does this SILVERstandard base require special sheets?
No, there is no need for special sheets. You can use standard fitted sheets. Two twin XL sheets are required if you are using a Split King base to guarantee independent movement.

Will my bedskirt fit?
Bed skirts in standard sizes will fit the bed. To accommodate the mattress retainer bar, we recommend cutting holes in the platform of the skirt. To prevent unravelling, we recommend sewing buttonholes into the bedskirt or ironing a fusible interfacing onto the back of the skirt platform.

Can I attach a headboard to my SILVERstandard base?
Yes, there are headboard brackets available which are specifically made for SILVERstandard bases.

Are there additional leg options available for my SILVERstandard base?
We do not offer additional leg options for any SILVERstandard base, however most standard legs will work with your SILVERstandard base. Just make sure you buy legs which have a screw on top.

RETURNS/WARRANTY PARTS

How can I order replacement parts under warranty?
All warranty claims are processed by our LOGICDATA Customer Service. Please contact a representative to start your claim by calling **800-305-1925** or by sending an email to **support.us@logicdata.net**. Please have the name, serial number and revision status of your base ready (see type plate), together with your proof of purchase.

What happens if I'm not satisfied with the SILVERstandard base?
Please check the return policies of the individual retailer where you purchased the base.

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What kind of warranty does the SILVERstandard base have?
You can find our warranty information here. For specific questions about warranty, please get in touch with our customer service at **800-305-1925** or email **support.us@logicdata.net**.

TROUBLESHOOTING

How does the Child-Lock work?
Once this function is activated, the bed will not move up or down when pressing any button. This protects children from unintended use. Hold for three seconds to disable or enable the Child Lock. The remote control displaying an L when pressing any button will indicate that the child lock is activated.

Where can I find the serial number and revision number for my SILVERstandard base?
You can find those numbers on the type plate. The type plate is located on the side rail underneath the platform, on the long side of the bed where the power cable connects to the bed.
None of the functions of the SILVERstandard base will operate.

- Unplug power cord, wait for 30 seconds (until the LED on the power converter goes out), then plug the cord back in.
- Defective surge protection device or electrical outlet. Test outlet by plugging in another working appliance.
- Contact LOGICDATA Customer Service by calling **800-305-1925** or by sending an email to **support.us@logicdata.net.**

Parts of my SILVERstandard base remain in elevated position during power outage.
Unplug power converter from the power connection. Insert two 9V batteries in the power converter battery compartment and press the button on the power converter. Hold it until the SILVERstandard base is in the flat position. After this action, the batteries must be replaced.

My SILVERstandard base will not work after a power outage.
Unplug the power cord, wait for 30 seconds (until the LED on the power converter goes out), then plug the cord back in.

SILVERstandard base does not raise smoothly.
- The base mechanism may be obstructed. Please elevate your SILVERstandard base and check for obstruction. Remove the obstruction.
- Check the batteries of your remote control and replace them if necessary.

The motors of my SILVERstandard base make excessive noise.
- Verify that your SILVERstandard base is not positioned against a wall, nightstand, or any other object that may cause vibration or noise.
- If your SILVERstandard base is located on hard surface flooring, place carpet pieces un-der each leg of the base.
- If your SILVERstandard base is installed over a bed frame, verify massage motors are not causing bed frame (or bed frame components) to vibrate.
- Verify that headboard attachment hardware is tightened firmly (if used).
- Verify there is nothing under the SILVERstandard base that could cause noise during op-eration.

- If an air mattress is being used, check to see if the pump is the source of the noise.

Head or foot section will elevate the SILVERstandard base, but they will not return to flat position.
- The base mechanism may be obstructed. Please elevate your SILVERstandard base and check for obstruction. Remove the obstruction.
- Head section may be too close to the wall.
- Headboard may be too close to the edge of the mattress. Verify a 1.5" to 2" distance be-tween headboard brackets and mattress. Adjust if necessary.
- Elevate the head or foot section a short distance (with the remote control) to realign the lift/lower mechanisms with the base support platform.

How can I level my bed if the floor is uneven?
- You can level the bed by using the integrated height adjustment of the legs. Simply turn the lower part of the legs to adjust their height until all legs touch the ground and the bed is level.

The Side to Side Cable was unplugged.
- Plug in the cable again. Then perform a drive reset by pressing the button for flat posi-tion for 15 seconds. The remote control will confirm the successful reset by showing the letter F on its display. The SILVERstandard base will then move into flat position and re-set the drives to guarantee simultaneous movement of both sides.

The Side to Side Cable was unplugged during movement.
- Unplug the power cord, wait for 30 seconds (until the LED on the power converter goes out), then plug the cord back in. Plug in the Side to Side cable again now. Then perform a drive reset by pressing the button for flat position for 15 seconds. The remote control will confirm the successful reset by showing the letter F on its display. The SILVERstandard base will then move into flat position and reset the drives to guarantee simultaneous movement of both sides.

My remote control doesn't light up and the bed doesn't respond to button presses.
Please replace the batteries of the remote control.

My remote control illuminates and appears normal, but will not operate the SILVERstand-ard base.
- Check power connection of the bed.
- Possible overheating after continuous use. (The bed is not designed for continuous opera-tion. Wait one minute after each complete driving cycle.)
- Unplug the power converter until the LED goes out and plug it back in.

The remote control operation is being interfered with by other wireless control sources in home.
Unplug your SILVERstandard base from the electrical power source and remove the batter-ies from the remote control. Connect your base to electrical power again and reinstall the batteries, press any button on the remote control to-re-establish communication.

What should I do if this doesn't work or I have a problem that isn't listed here?
- Please contact our LOGICDATA Customer Service by calling **800-305-1925** or by send-ing an email to **support.us@logicdata.net**. Please have the name and revision status of your base ready (see type plate).